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ABSTRACT

A system and a method for monitoring computer application and resource utilization are presented. In one embodiment, a list of different users associated with different entities or customers of a shared computer is maintained. A second list of

10 different applications invoked by one or more of the different users is also maintained. A third list including different programs employed by the different applications invoked by the different users, including a weighting factor for each program is also maintained. These records are then used to identify operation usage and/or cost characteristics of the different applications by particular users associated

15 with different entities of the shared computer, in response to an event.